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# A CASE STUDY OF STUDENT PERFORMANCE IN ELECTRIC CIRCUIT 2 SUBJECT

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Abstract: Institution of Higher Learning plays an important role [to produce high quality graduates. The most important factor that determines graduates quality shown in their CGPA. In order to maintain high CGPA, students should perform well especially in their examination where it contributes the most in the assessment. Students should mastered basic subject in order to maintain their grades. This survey is to study the reasons for poor performance of the students in Electric Circuit 2 subject. Findings have shown that student's performance was not only influence by the lecturer but also interrelated to student's ability and how they see the learning process it either they are a surface or deep learner.

**Key Words:** student performance / learning style/teaching methods

# 1. INTRODUCTION

The demand for multi-skilled engineers in the society is crucial and to meet these requirements has stressed out the engineering students. To cope with the demand, the condition for engineering education is also changing and become more and more challenging. Engineering students must equip themselves not only with the scientific knowledge but also various soft skills to be able to become an excellent engineer. Educators and education institution are aware that they play an important role and need to respond to these needs. [1][2]

As most of Institution of Higher Learning (IHL) in Malaysia adopting Outcome Based Education (OBE) in order to be accredited by Engineering Accreditation Council (EAC), Universiti Teknikal Malaysia Melaka (UTeM) also implements OBE in all of subjects offered. OBE is an educational process that stress on achieving specified outcome in terms of individual study learning. The specified outcome relates knowledge, skills and attitudes which are measured throughout individual and group assessment. The outcomes for each subject were set based on Bloom's Taxonomy level.[3][4][5]

These also have change the way lecturers in UTeM A conventional lecture is classified as an outmoded form of conveying knowledge and building up student knowledge and skills. Thus, various teaching and learning strategies were developed in order to produce better quality engineers. Interactive teaching strategies with the support of the use of technology had engineering dominated education these Unfortunately, not all the hard works and efforts done portrays the desired results. Student performance may also be influences by many factors other than academic talent and concerned with creating the best possible learning environment for them. Furthermore, student should not depend on lecturers to gain understanding and build their theoretical knowledge as well as to enhance their skills through practical session and design project.

### 2. BACKGROUND

This case study was carried out to determine the reasons for poor academic achievement in engineering subjects especially in Electric Circuit 2, and looking for a suitable instructional approach and teaching philosophy that would results in at least the most optimal student performances.

Electric Circuit is a compulsory basic engineering subject for Bachelor of Electronic Engineering in Universiti Teknikal Malaysia Melaka (FKEKK). This subject is divided into two parts; part 1 named Electric Circuit 1 covers direct current (DC) circuit analysis and part 2, Electric Circuit 2 introduces alternating current (AC) circuit analysis. This subject was taught in the first semester of Year 2. It is important for Electronic Engineering students to have strong basic engineering knowledge so that they can make reasonable progress in their engineering program.

This subject discuss about capacitors and inductors, series and parallel circuits of capacitors and inductors; first and second-order circuits, step response of the circuits; steady-state analysis; AC power analysis,

average power, RMS values, power factor; frequency response, transfer function and Bode Plot, series and parallel resonance and filters. The learning objectives for this subject were set until cognitive level 4 (Analysis), where student need to be able to explain the concept of capacitors and inductors (C2), solve first order and second order circuit problems (C3), apply knowledge of power condition for AC circuits (C3), analyze sinusoidal steady-state condition (C4) and analyze the performance and response of an AC circuit (C4).

Each class is divided into sections which contain approximately 60 students. Students meet two times a week for a 1 hour and 2 hours lecture delivered by regular faculty lecture room. A 2 hours tutorial session were conducted four times per semester and each tutorial group were limits to only 30 students for better interaction between lecturer/tutor and students.

The subject has been offered six times previously and from observation, had followed quite a traditional pedagogical techniques - traditional teacher-directed approaches. The use of easy-to-implement tools, resources, and strategies were dominated the lecture session for the subject. Although, lecturer try to implement new teaching concept, lack of student's feedback and interaction through this method obviously refrain the lecturers from continuing their new kind of teaching and learning experience. Most of them would turn back into the conventional method.

In measuring the performance of the program, Faculty has set that in each subject 65% of the students should exceed 50% of the total marks. If less than 65% of student could not obtain 50% marks, the subject shows a poor performance. Thus something should be done for improvement. According to previous data, lecturers felt that the student's learning performance had been poor compared to other subjects taken. This shows that the student's motivation to put effort into their learning had appeared low. The approach taken by the students to learn a particular task were also important. If the student took a surface approach, their aim is just to pass the assessment requirement. Thus they did not perform well. In contract with the student who took deep approach to learning, they engaged and actively involved with the subject matter. Besides, the approach taken by the lecturer to teach also plays an important factor in determining the performance based on the learning outcomes.[6][7]

This paper presents the key factors affecting student achievements in Electric Circuit 2 subject and suggesting the best teaching methods that could be apply in order to enhance student's performance for the subject.

# 3. METHODOLOGY

In this paper, the performance of 61 respondents from different batches who has taken this subject in Year 2 is investigated. The student performance is only measured by their grade at the end of the semester. For this subject, 85% of the assessment was an individual assessment and only 15% were for group assessment. Individual assessment was assessed through quizzes (5%), tests (30%) and final examination (50%). While

for the group assessment the performance were measured through group assignment.

# **3.1. Survey**

In order to evaluate the student performance/ achievement, the relevant criteria through questionnaires are identified based on the basic attributes regarding the courses, such as lecturer competency, lecturing methods and delivery, as well as students effort and preparation required. Table 1 shows the 9 of survey questions based on the basic attributes that will be generated by functional and disfunctional requirements of Kano model. Each characteristic were asked twice in a set of functional and dysfunctional question because students tend to have confused idea about each factor asked. In a functional set, the questions were to examine the student satisfaction when the characteristic is present. In the dysfunctional set, the questions were to investigate the student satisfaction when the characteristic is absent. Thus, by using each pair of functional and dysfunctional question, their ideas can be made understandable and thus each requirement shows the actual feeling when the characteristics is present or absent. Example question are as shown in Table 1.

Table 1. Example Question

Table 1. Examp	ne Question	
Example of	The lecturers	1.I like it that
functional	maintain one	way
question	teaching method.	2. It must be that
		way
	The examination/	3. I'm neutral
	test questions	4. I can live with
	scope are covered	it that way
	in the syllabus.	5. I dislike it that
		way
Example of	The lecturers use	1.I like it that
dysfunctional	various teaching	way
question	methods.	2. It must be that
		way
	The examination/	3. I'm neutral
	test questions are	4. I can live with
	not covered in the	it that way.
	syllabus scope.	5. I dislike it that
		way

The Kano Model of customer satisfaction provides a conceptual framework for identifying, measuring, and increasing student satisfaction. These are classified into 'attractive' (A), 'must-be' (M), 'one-dimensional' (O), 'reverse'(R), 'indifferent' (I) and ''questionable' (Q) characteristic evaluation as shown in Table 2.

Table 2. Basic Attributes/ Criteria required for Lecturing Course

Attributes/ Criteria	Background
Competence	The measurement required of instructors in
1. The lecturer	order to enhance the teaching quality are
competence	clarity of lecture; vividness of teaching mate-rial; enthusiasm of instructors;
Methods & Delivery	methodical course arrangement [8]
2. Various teaching	The personal needs of the students and the
methods	professional skills of the instructors will
4.Provides the course	also greatly affect the learning outcomes

materials	
6.Example and exercise	
7.Discussing in the class	
8.Scope and the syllabus	_
Required from	
Student	
5.Student preparation	
9. Ability to solve the	

problem

- [9].
- Qualified instructors should be able to upgrade students' capability effectively, enhance their knowledge and skills, improve their behaviour and attitude, and encourage them to make contributions to the organizational goal [10].
- The design of course and interaction between the instructors and the students can effectively enhance the learning outcomes [11].

Table 3. Kano Evaluation [12]

Ouglie	Attributes		Di	SFUNCTION.	AL	
Quanty	Attitudes	1.Like	2.Must-be	3.Neutral	4. Live with	5.Dislike
¥	1.Like	Q	A	A	A	0
FUNCTIONAL	2.Must-be	R	I	I	I	M
E .	3.Neutral	R	I	I	I	M
Ž	4. Live with	R	I	I	I	M
<u>=</u>	5.Dislike	R	R	R	R	Q

The classification types of Kano evaluation are interpreted refers to impact differently in Table 3. For instance, the "one-dimensional" classification implies that the factor's presence will increase customer satisfaction but its absence will hurt it [13].

Table 4. Classification Evaluation [13]

Classification Evaluation	Impact of Factor Presence on Customer Satisfaction	Impact of Factor Absence on Customer Satisfaction
Questionable	Increase or Decrease	Increase or Decrease
Atrractive	Increase	Decrease
One- Dimensional	Increase	Strong Decrease
Reverse	Decrease	Increase
Indiffirent	No Impact	No Impact
Must-be	Strong Increase	Strong Decrease

Here, classification of the evaluation rule is M>O>A>I. This is to describe that if the individual requirements not unambiguously assigned to the various categories [14]. While for customer satisfaction (whether satisfaction can be increased by meeting a product requirement, or whether fulfilling this requirement merely prevents the customer from being dissatisfied), the customer satisfaction coefficient is defined by as follow [12]:

- Extent of Satisfaction (CS):  $\frac{A+O}{A+O+M+I}$
- Extent of Dissastifaction (DS):  $\frac{M+O}{A+O+M+I} \times (-1)$

The survey is based on Kano's model, where there are nine factors to be evaluated in this survey, such as lecturer competency, teaching methods, lecturer's delivery, material delivery, student preparation, exercise

and tutorial, examples during lectures, scope of exam questions and question requirements.

#### 3.2. Data Analysis

Each of the factors was tabulate in Table 5. The results show that students believe that in teaching and learning process the delivery method and lecturer's competency were not affecting their performance. Further, for lower grade students, they gives an idea that more solved exercises given is an attractive point in teaching and learning. This is shown from the first maximum value according to customer's satisfaction and dissatisfaction. Since the value is indifferent, the next maximum value was taken to strengthen the result. This is to study the underlying reasons for the indifferent answers. [12]

According to Kano evaluation in Table 5, all students' feels the lecturer competency, lecturing methods & delivery, and what is required from them in the course are in Indifferent (I). While based on grade/score achievement between students that is classified as the Higher (>C+) and the Lower ( $\le$ C+) achievement, Table 6 shows that the attractive and reverse criteria are more onto the lower achievement students (<50%). This is opposite to the higher achievement students whereby they are more prefer to the criteria of attractive (A), must-be (M), indifferent (I), and questionable (Q) (>50%).

Table 5. The Kano Evaluation and Coefficient of Satisfaction (CS and DS) for 1st and 2 MAX.

	,		, ,							
		No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attrac	tive A	6	4	1	5	3	15	10	5	3
One Dimension	onal O	10	11	14	11	2	9	6	14	6
Musi	t-Be M	6	5	6	11	15	7	12	11	10
Indiffe	rent	35	35	32	32	35	25	28	28	34
Reve	erse R	3	6	6	2	5	3	5	1	6
Questiona	able Q	1	0	2	0	1	2	0	2	2
						111				
_	MAX 1st	35	35	32	32	35	25	28	28	34
	Kano		-	-	-			-		
-	S Value	0.28	0.27	0.28	0.27	0.09	0.43	0.29	0.33	0.17
	S Value	-0.28	-0.29	-0.38	-0.37	-0.31	-0.29	-0.32	-0.43	-0.30
		No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attrac	tive A	6	4	1	5	3	15	10	5	3
One Dimension	onal O	10	11	14	11	2	9	6	14	6
Musi	t-Be M	6	5	6	11	15	7	12	11	10
Indiffe	rent	0	0	0	0	0	0	0	0	0
Reve	erse R	3	6	6	2	5	3	5	1	6
Questiona	able Q	1	0	2	0	1	2	0	2	2
	MAX 2 <sup>nd</sup>	10	11	14	11	15	15	12	14	10
Г	Kano	0	0	0	0	M	Α	M	0	M
C	S Value	0.73	0.75	0.71	0.59	0.25	0.77	0.57	0.63	0.47

Table 7 shows the distribution of Functional and Dysfunctional requirements for Higher and Lower Grade students' achievement. Here, all of the average values of Functional and Dysfunctional requirements for Higher and Lower Grade students' achievement is < 3 and >3 respectively.

The distribution of the Kano evaluation against the Higher and Lower Grade student's achievement shows in Table 8a and Table 8b. Here, all the Kano evaluation for 1<sup>st</sup> MAX is totally different to the 2<sup>nd</sup> MAX. However, the Kano evaluation on 1<sup>st</sup> MAX of the Higher Grade Student's achievement (Table 8a) is exactly identical (same) to the Kano evaluation result (Table 5). While against the Kano evaluation on 1<sup>st</sup> MAX of the Lower

<sup>\*</sup> Notes: no.3 Lecture is interesting (is to cover no.2,4,6,7)

Grade Student's achievement, the different is only toward the question no.6. Furthermore, all of the Kano evaluation for 2<sup>nd</sup> MAX is identical for the questions no.1, 2, 3, 4, 5, 6, and 9, that are O; O; O; O; M; A; M.

Table 6. The Grade Students' Achievement Distribution vs. Kano Evaluation

GRAD	_			KA	NO			Total
GRAD	_	Α	0	M	I	R	Q	Total
	Α	13	14	19	60	2	36	144
	A-	1	9	5	17	4	12	48
HIGHER	B+	1	12	1	8	5	9	36
	В	1	1	8	26	0	12	48
	B-	6	11	16	50	5	32	120
	C+		13	10	35	0	25	96
	С	7	2	9	30	5	19	72
LOWER	C-	2	9	6	20	5	18	60
LOWER	D+	2	5	1	1	0	3	12
	D	3	7	8	25	8	21	72
	D-	3	0	0	12	3	6	24
Total		52	83	83	284	37	193	732
HIGHER	(%)	42.3	56.6	59.0	56.7	43.2	52.3	54.1
LOWER	(%)	57.7	43.4	41.0	43.3	56.8	47.7	45.9

Table 7. Higher and Lower Grade Distribution Based on Functional and Dysfunctional Requirements

HIGHER				FUI	ICTIO	NAL				DISFUNCTIONAL								
GRADE	No.1	No.2	No.3	No.4	No.5	No.6	No.7	No.8	No.9	No.1	No.2	No.3	No.4	No.5	No.6	No.7	No.8	No.9
Mode	3	3	3	2	3	1	2	2	2	3	3	5	3	3	3	3	5	3
Median	2	3	2	2	3	2	2	2	2	3	3	4	4	3	3	3	4	4
Freq-1	10	8	10	8	2	10	6	10	7	2	3	1	0	3	1	1	0	2
Freq-2	7	7	7	13	9	10	11	11	12	6	4	5	2	4	3	3	3	2
Freq-3	13	15	11	9	17	10	9	11	10	11	15	10	13	10	13	13	9	11
Freq-4	2	2	3	2	5	3	6	1	4	5	3	5	6	6	6	5	6	9
Freq-5	1	1	4	1	2	1	2	2	4	7	8	9	10	8	6	7	12	8
Average	2.3	2.42	2.39	2.24	2.76	2.18	2.55	2.09	2.33	3.39	3.27	3.67	3.85	3.48	3.64	3.67	4	3.64
Std Dev	1.07	1.03	1.2	1	0.79	0.98	1.09	0.88	0.96	1.25	1.23	1.22	1	1.3	1.11	1.14	1.06	1.14
Min	1	1	1	1	1	1	1	1	1	1	1	1	2	1	1	1	2	1
Max	5	5	5	5	4	4	5	4	4	5	5	5	5	5	5	5	5	5

LOWER				FU	ICTIO	NAL				DISFUNCTIONAL								
GRADE	No.1	No.2	No.3	No.4	No.5	No.6	No.7	No.8	No.9	No.1	No.2	No.3	No.4	No.5	No.6	No.7	No.8	No.9
Mode	3	2	2	3	3	1	1	2	3	3	3	5	5	3	4	3	5	3
Median	3	2	3	2	3	1	2	2	3	3	4	3.5	4	3	4	3	4	3
Freq-1	7	7	6	8	3	16	10	9	3	2	2	2	0	1	3	2	1	4
Freq-2	6	8	7	8	7	5	7	10	7	0	0	3	1	0	0	3	0	1
Freq-3	12	8	7	9	15	5	7	3	11	16	10	9	8	14	9	10	11	11
Freq-4	2	4	4	2	1	1	2	4	3	3	8	5	9	5	10	6	4	4
Freq-5	1	1	4	1	2	1	2	2	4	7	8	9	10	8	6	7	12	8
Average	2.43	2.43	2.75	2.29	2.71	1.79	2.25	2.29	2.93	3.46	3.71	3.57	4	3.68	3.57	3.46	3.93	3.39
Std Dev	1.07	1.14	1.35	1.08	0.98	1.1	1.24	1.27	1.18	1.1	1.12	1.26	0.9	1.02	1.17	1.2	1.09	1.34
Min	1	1	1	1	1	1	1	1	1	1	1	1	2	1	1	1	1	1
Max	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5

Table 8a. Kano Evaluation based on 1st and 2nd MAX of the Higher Grade Students' Achievement

		_	No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attract	ive A		4	2	0	2	1	6	2	3	2
One Dimensio	nal O		6	6	9	6	1	4	4	7	4
Must	-Be M	1	3	2	3	6	9	6	7	8	5
Indiffer	ent I	П	18	19	18	18	19	16	18	15	20
Reve	rse R		2	4	2	1	3	1	2	0	1
Questiona	ble Q	1	0	0	1	0	0	0	0	0	1
	MAX 1	st	18	19	18	18	19	16	18	15	20
	Kano				_		_	_		_	
	S Value		0.32	0.28	0.30	0.25	0.07	0.31	0.19	0.30	0.19
D	S Value	9	-0.29	-0.28	-0.40	-0.38	-0.33	-0.31	-0.35	-0.45	-0.29
			No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attract	ive A		4	2	0	2	1	6	2	3	2
One Dimensio	nal O		6	6	9	6	1	4	4	7	4
Must	Be M		3	2	3	6	9	6	7	8	5
Indiffer	ent		0	0	0	0	0	0	0	0	0
Reve			2	4	2	1	3	1	2	0	1
Questiona	ble Q	Ц	0	0	1	0	0	0	0	0	1
_	MAX 2	nd	6	6	9	6	9	6	7	8	5
	Kano		0	0	0	0	M	Α	M	M	M
	S Value		0.77	0.80	0.75	0.57	0.18	0.63	0.46	0.56	0.55
	S Value		-0.69	-0.80	-1.00	-0.86	-0.91	-0.63	-0.85	0.00	-0.82

Table 8b. Kano Evaluation based on 1st and 2nd MAX of the Low Grade Students' Achievement

		No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attract	tive A	2	2	1	3	2	9	8	2	1
One Dimensio	nal O	4	5	5	5	1	5	2	7	2
Must-	-Be M	3	3	3	5	6	1	5	3	5
Indiffer	ent	17	16	14	14	16	9	10	13	14
Reve	rse R	1	2	4	1	2	2	3	1	5
Questiona	ble Q	1	0	1	0	1	2	0	2	1
_	MAX 1 <sup>s</sup>	17	16	14	14	16	9	10	13	14
	Kano				_	_	Α	_	_	_
C	S Value	0.23	0.27	0.26	0.30	0.12	0.58	0.40	0.36	0.14
D	S Value	-0.27	-0.31	-0.35	-0.37	-0.28	-0.25	-0.28	-0.40	-0.32
		No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attract	tive A	No. 1	No. 2	No. 3	No. 4	No. 5	No. 6	No. 7	No. 8	No. 9
Attract		_	_			_	_		_	_
	nal O	2	2	1	3	2	9	8	2	1
One Dimensio	nal O Be M	2	2 5	1 5	3 5	2	9	8	7	1
One Dimensio Must-	nal O Be M	2 4 3	2 5 3	1 5 3	3 5 5	1 6	9 5 1	8 2 5	7 3	1 2 5
One Dimensio Must- Indiffer	nal O Be M ent I	2 4 3 0	2 5 3 0	1 5 3 0	3 5 5	2 1 6 0	9 5 1 0	8 2 5 0	2 7 3 0	1 2 5 0
One Dimensio Must- Indiffer Reve Questiona	nal O Be M ent I rse R ble Q  MAX 2 <sup>nc</sup>	2 4 3 0 1	2 5 3 0 2	1 5 3 0 4	3 5 5 0	2 1 6 0 2	9 5 1 0 2	8 2 5 0 3	2 7 3 0	1 2 5 0 5
One Dimensio Must- Indiffer Reve Questiona	ent I rse R	2 4 3 0 1	2 5 3 0 2	1 5 3 0 4 1	3 5 0 1 0	2 1 6 0 2	9 5 1 0 2	8 2 5 0 3 0	2 7 3 0 1 2	1 2 5 0 5
One Dimensio Must- Indiffer Reve Questiona	nal O Be M ent I rse R ble Q  MAX 2 <sup>nc</sup>	2 4 3 0 1 1	2 5 3 0 2 0	1 5 3 0 4 1	3 5 0 1 0	2 1 6 0 2 1	9 5 1 0 2 2	8 2 5 0 3 0	2 7 3 0 1 2	1 2 5 0 5 1

#### 3.3. Discussion

Based on Table 5, we find that Kano evaluation for all the students is indifferent criteria (I). This is means that the result neither in satisfaction nor dissatisfaction, whether fulfilled or not. This is also shown similar for the Higher Grade students' achievement. However, there is found that no. 6 in attractive criteria (A) for the Lower Grade students' achievement. This is means that the student feels regarding the exercise and example given in the lecturing session as something that interesting to them. The absence of its does not cause dissatisfaction because they are not expected. However, strong achievement in this attribute will delight them in which leads them to a better satisfaction of lecturing.

In addition, since the no.3 regarding 'the lecturing is interesting' for student in indifferent criteria (that we assume covering for no. 2,4,6,7), we found that Kano criteria for this attribute is a little bit ambiguity due to all of no. 2,4,6,7 are in indifferent criteria (I). Therefore we make 2<sup>nd</sup> of maximum calculation [15] whereby all the result no.6 is in attractive criteria (A) that relate to no. 3, that is one-dimensional criteria (O).

Here, one-dimensional result in customer satisfaction when is fulfilled and dissatisfaction when not fulfilled. The better the attributes are, the better the customer likes them. A *One-dimensional* attribute fulfillment helps enhance the satisfaction and vice versa.

By manipulate the no.6 into attractive criteria (A) as to figure the latent need [15] of student that need to be fulfilled in the lectures (for improvement), therefore the no.7 for 2<sup>nd</sup> maximum of the Higher Grade student become in must-be criteria (M). This also occurred to the no.8 whereas the criteria in one-dimensional (O).

Against that finding (to mapping what are actually the improvement needs), therefore we need to find the correlation and validate between the needs in order to determine the reasons of poor academic achievement and looking for a suitable instructional approach and teaching philosophy that would results in at least the most optimal student performances by the matrix correlation (MKA) between the results of Kano evaluation (Ke) (Table 9a), Functional (F) (Table 9b), and Dysfunctional (DF) (Table 9c) requirement as follows [15]:

Table 9a. Kano Correlation
KANO CORRELATION

	KA-1	KA-2	KA-3	KA-4	KA-5	KA-6	KA-7	KA-8	KA-9
KA-1		**	**	*		*		**	
KA-2	**		**	**	*	**			*
KA-3	**	**		*		**			
KA-4	*	**	*						
KA-5		*					**		
KA-6	*	**	**					**	*
KA-7					**			**	*
KA-8	**					**	**		**
KA-9		*				*	*	*	

<sup>\*</sup> Correlation is significant at the 0.01 level (2-tailed)

Table 9b. Functional Correlation

FUNCTIONAL CORRELATION

	F-1	F-2	F-3	F-4	F-5	F-6	F-7	F-8	F-9
F-1		**	**	**		**		*	
F-2	**		**			**		*	**
F-3	**	**		**		**			*
F-4	**		**					**	
F-5									
F-6	**	**	**					**	
F-7								**	
F-8	*	*		**		**	**		*
F-9		**	*					*	

<sup>\*</sup> Correlation is significant at the 0.01 level (2-tailed)

Table 9c. Dysfunctional Correlation
DISFUNCTIONAL CORRELATION

	DF-1	DF-2	DF-3	DF-4	DF-5	DF-6	DF-7	DF-8	DF-9
DF-1		**	**	**	**		*	**	**
DF-2	**		**	**	**		*	*	*
DF-3	**	**		**	**	*	**	**	**
DF-4	**	**	**		**	*	*	**	**
DF-5	**	**	**	**		*	**	**	**
DF-6			*	*	*		**	**	*
DF-7	*	*	**	*	**	**		**	*
DF-8	**	*	**	**	**	**	**		**
DF-9	*	**	**	**	**	*	*	**	

<sup>\*</sup> Correlation is significant at the 0.01 level (2-tailed)

Table 10. Matrix Correlation for Kano Evaluation

	MKA-1	MKA-2	МКА-3	MKA-4	MKA-5	MKA-6	MKA-7	MKA-8	MKA-9
MKA-1		**	**	*				**	
MKA-2	**			**					*
MKA-3	**	**		*		**			
MKA-4	*								
MKA-5									
MKA-6			**					**	
MKA-7								**	
MKA-8	**					**	**		**
MKA-9		*						*	

# 4. CONCLUSION

The survey result shows that the student performance is not solely depend on the lecturer teaching method but also depend on the student ability and attitude towards the subject. Strong foundation in mathematics and electric circuit 1 concept is the most important factor that influences student grade. Student with strong foundation, performed well as they can relates the AC circuit analysis concept with simpler DC analysis and apply mathematical concept to solve any problems given. For the lower grade scorer, there is no difference between the first and second maximum value. This is due to they do not realized and considered the factors of lecturing methods and lecturer's ability to give lectures.

They don't consider this as a factor that influences their performance in this subject. More solved examples and exercises given will become the attractive values for the student's especially from the lower grade student's and the latent need for the higher grade. Besides, suitable teaching methods and teaching aids will also influence student's performance as this could attract them to like the subject and perform well

According to the results, the way on how to improve student academic achievement can be determine, specifically the scores in tests/examination that enable lecturers to alter and improve his/her teaching methods. Lecturers should also investigate the most suitable learning approaches and make a shift in pedagogical techniques as well as to prepare the students to perform well during examination.

Knowledge of student learning preferences can also aid lecturers in class preparation, designing class delivery methods, choosing appropriate technologies, and developing sensitivity to differing student learning preferences.

It is hoped that the findings of the factors that influencing the student performance will help to identify the most suitable teaching and learning approaches to ensure continuous student improvement.

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<sup>\*\*</sup> Correlation is significant at the 0.005 level (2-tailed)

<sup>\*\*</sup> Correlation is significant at the 0.005 level (2-tailed)

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