JUDUL: PHARMACY INVENTORY TRACKING SYSTEM

SESU PENGAJIAN: 1 2006/2007

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Tarihk: 20 NOVEMBER 2006

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Tarihk: 20 NOV. 2006
PHARMACY INVENTORY TRACKING SYSTEM

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This report is submitted in partial fulfillment of the requirements for the Bachelor of Computer Science (Database Management)

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY
KOLEJ UNIVERSITI TEKNIKAL KEBANGSAAN MALAYSIA
2006
DECLARATION

I hereby declare that this project report entitled

PHARMACY INVENTORY TRACKING SYSTEM (PITS)

Is written by me and is my own effort and that no part has been plagiarized
without citations.

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(NADIRAH MUSTAFA)

SUPERVISOR : ___________________________ Date: 20-NOV-2006
(DR. ABDUL RAZAK HUSSAIN)
DEDICATION

To My Family and Friends
ACKNOWLEDGEMENTS

I would like to thank Dr. Abdul Razak Hussain for giving me guide and assistant in completing this project successfully.

I would also like to thank Mrs. Wendy Khoo who has spent her precious times to answer my interview.

My biggest thanks are dedicated to my beloved parents who have been giving me support and motivation throughout my project.

Not to forget, special thanks to all my friends who have share their idea and always help me when I am in need.
ABSTRACT

In healthcare industries, inventory management system is widely involve in their daily activities. The inventory is needed to be updated frequently. This project will focus on pharmacy inventory management system which involve few main activities that are, drugs registration, drugs ordering, stock balance calculation and report generation. All related information has been gathered from interview, facts and finding and Structured System Analysis Design Methodology (SSADM).

Currently, only drugs ordering activity is done using a computerized system and the rest activities are done manually. Some problems have occurred such as human-errors in recording and calculating which lead to the lateness of the rest activities. A computerized pharmacy inventory tracking system (PITS) has been develop by including all the activities in pharmacy inventory management. The purpose is to speed up the daily activities. Besides, PITS is develop to increase productivity of the pharmacy departments.
ABSTRAK

Industri kesihatan merupakan sebuah industri yang melibatkan banyak inventori yang sentiasa perlu dikemaskini bagi memudahkan kegiatan harian. Projek ini menekankan kepada pengurusan inventori di dalam farmasi yang melibatkan beberapa aktiviti utama iaitu, pendaftaran ubat-ubatan, pesanan ubat-ubatan, pengiraan baki dalam simpanan dan juga laporan aktiviti. Semua maklumat berkaitan pengurusan inventori dikumpul melalui temuramah, fakta dan penemuan dan metodologi. Pada masa ini, hanya aktiviti pesanan yang dilakukan dengan menggunakan komputer manakala aktiviti-aktiviti lain dijalankan menggunakan kaedah manual dimana terdapat beberapa masalah yang timbul seperti kesilapan mereka, kesilapan mengira yang membawa kepada kelewatan di dalam aktiviti sehari-an. Sebuah sistem pengurusan inventori farmasi berkomputer akan dibangunkan dan akan merangkumi kesemua aktiviti didalam pengurusan inventori farmasi. Ini akan bertujuan untuk melancarkan segala aktiviti harian di dalam sesuatu farmasi di samping meningkatkan lagi produktiviti mereka.
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>CHAPTER</th>
<th>SUBJECT</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PROJECT TITLE</td>
<td>I</td>
</tr>
<tr>
<td></td>
<td>DECLARATION</td>
<td>II</td>
</tr>
<tr>
<td></td>
<td>DEDICATION</td>
<td>III</td>
</tr>
<tr>
<td></td>
<td>ACKNOWLEDGEMENTS</td>
<td>IV</td>
</tr>
<tr>
<td></td>
<td>ABSTRACT</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>ABSTRAK</td>
<td>VI</td>
</tr>
<tr>
<td></td>
<td>TABLE OF CONTENTS</td>
<td>VII</td>
</tr>
<tr>
<td></td>
<td>LIST OF TABLE</td>
<td>XI</td>
</tr>
<tr>
<td></td>
<td>LIST OF FIGURE</td>
<td>XII</td>
</tr>
<tr>
<td></td>
<td>LIST OF ABBREVIATION</td>
<td>XIV</td>
</tr>
<tr>
<td></td>
<td>LIST OF APPENDIX</td>
<td>XV</td>
</tr>
<tr>
<td></td>
<td><strong>CHAPTER I</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>INTRODUCTION</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>1.1  Introduction of Project</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>1.2  Project Background</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>1.3  Problem Statements</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>1.4  Objectives</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>1.5  Scopes</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>1.6  Project Significance</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>1.7  Expected Output</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>1.8  Conclusion</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td><strong>CHAPTER II</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>LITERATURE REVIEW AND PROJECT METHODOLOGY</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>2.1  Introduction</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>2.2  Fact and finding</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>2.2.1 Inventory management system</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

© Universiti Teknikal Malaysia Melaka
2.2.2 Pharmacy inventory management system 10
2.2.3 What is bar code? 11
2.2.4 Bar coding technology 12
2.2.5 Case Studies on Pharmacy Inventory Management System 12

2.3 Project Methodology 15
2.3.1 Analysis 16
2.3.2 Design 17
2.3.3 Implementation 18
2.3.4 Testing 18

2.4 Project Requirements 19
2.4.1 Software requirements 19
2.4.2 Hardware requirements 19

2.5 Project Schedule and Milestones 20

2.6 Conclusion 21

CHAPTER III ANALYSIS 22
3.1 Introduction 22
3.2 Business process analysis 23
3.2.1 Business flow 23
3.2.1.1 As-is system 23
3.2.1.2 To-be system 25
3.2.2 Problems statements 30
3.2.3 Problems analysis. 31

3.3 Requirement analysis 32
3.3.1 Functional Requirements 32
3.3.2 Software Requirements 34
3.3.3 Network Requirements 36
3.3.4 Hardware Requirements 36

3.4 Conclusion 37

CHAPTER IV DESIGN 38
4.1 Introduction 38
### CHAPTER V

**INTRODUCTION**

5.1 Introduction 94

5.2 Software and Database Development Environment setup 95

5.2.1 Software Development Environment 95

5.2.2 Database environment setup 96

5.3 Database Implementation 97
5.3.1 Restricting and Sorting Data 97
5.3.2 Display data from multiple table 99
5.3.3 Aggregate functions 100
5.4 Software Configuration Management 101
5.4.1 Configuration environment setup 101
5.4.2 Version control procedure 103
5.5 Implementation status 103
5.4 Conclusion 105

CHAPTER VI TESTING 106
6.0 Introduction 106
6.1 Test Plan 107
6.1.1 Test Organization 107
6.1.2 Test Environment 108
6.1.3 Test Schedule 108
6.2 Test Strategy 109
6.2.1 Classes of tests 110
6.3 Test Design 111
6.3.1 Test description 111
6.3.2 Test Data 112
6.4 Test Result and analysis 112
6.5 Conclusion 114

CHAPTER VII PROJECT CONCLUSION 115
7.1 Observation on Weakness and Strengths 115
7.2 Propositions for Improvement 116
7.3 Contribution 117
7.4 Conclusion 117

REFERENCES 119
BIBLIOGRAPHY 120
APPENDIX 122
## LIST OF TABLES

<table>
<thead>
<tr>
<th>Table</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1</td>
<td>Study cases</td>
<td>13</td>
</tr>
<tr>
<td>2.2</td>
<td>Comparison of study cases</td>
<td>14</td>
</tr>
<tr>
<td>2.3</td>
<td>Project Schedule</td>
<td>20</td>
</tr>
<tr>
<td>3.1</td>
<td>Operating system for Visual Basic 6.0 and SQL Server 2000</td>
<td>35</td>
</tr>
<tr>
<td>3.2</td>
<td>Hardware requirements</td>
<td>36</td>
</tr>
<tr>
<td>4.1</td>
<td>Input design</td>
<td>43</td>
</tr>
<tr>
<td>4.2</td>
<td>Output design</td>
<td>45</td>
</tr>
<tr>
<td>4.3</td>
<td>Report generation list</td>
<td>47</td>
</tr>
<tr>
<td>4.4</td>
<td>Comparison between Ms Access, My SQL and SQL Server 2000</td>
<td>53</td>
</tr>
<tr>
<td>4.5</td>
<td>Input and Output for medicine request</td>
<td>58</td>
</tr>
<tr>
<td>4.6</td>
<td>Input and Output for purchasing order</td>
<td>62</td>
</tr>
<tr>
<td>4.7</td>
<td>Input and Output for receive order module</td>
<td>64</td>
</tr>
<tr>
<td>4.8</td>
<td>Input and Output for dispensing drug</td>
<td>68</td>
</tr>
<tr>
<td>4.9</td>
<td>Input and Output for inventory adjustment</td>
<td>70</td>
</tr>
<tr>
<td>4.10</td>
<td>Input and Output for report generation</td>
<td>72</td>
</tr>
<tr>
<td>4.11</td>
<td>Input and Output for registration</td>
<td>74</td>
</tr>
<tr>
<td>4.12</td>
<td>Input and Output for staff registration</td>
<td>75</td>
</tr>
<tr>
<td>4.13</td>
<td>Input and Output for new registration</td>
<td>75</td>
</tr>
<tr>
<td>5.1</td>
<td>Implementation status</td>
<td>103</td>
</tr>
<tr>
<td>6.1</td>
<td>Test Organization</td>
<td>107</td>
</tr>
<tr>
<td>6.2</td>
<td>Test schedule</td>
<td>109</td>
</tr>
<tr>
<td>6.3</td>
<td>Test Strategy</td>
<td>110</td>
</tr>
<tr>
<td>6.4</td>
<td>Test Result</td>
<td>113</td>
</tr>
</tbody>
</table>
LIST OF FIGURES

Figure 2.1: Bar code 11
Figure 2.2: Optical scanner 12
Figure 2.3: Waterfall 16
Figure 2.4: Database life cycle 17
Figure 3.1: Context diagram for as-is PITS 24
Figure 3.2: DFD Level 0 for as-is PITS 24
Figure 3.3: Context Diagram for to-be PITS 25
Figure 3.4: DFD Level 0 for to-be PITS 26
Figure 3.5: DFD Level 1 for medicine request 27
Figure 3.6: DFD Level 1 for purchase order 27
Figure 3.7: DFD Level 1 for medicine delivery 28
Figure 3.8: DFD Level 1 for sales transaction 28
Figure 3.9: DFD Level 1 for inventory adjustment 29
Figure 3.10: DFD Level 1 for Reports Generation 29
Figure 4.1: System architecture 39
Figure 4.2: Three-tier architecture 40
Figure 4.3: Navigation design for PITS 42
Figure 4.4: ERD for current PITS 48
Figure 4.5: ERD for to-be PITS 49
Figure 4.6: Entity Relationship Diagram (before normalize) 55
Figure 4.7: Entity Relationship Diagram (after normalize) 56
Figure 4.8: DFD Level 1 for medicine request 57
Figure 4.9: Request Medicine Form 59
Figure 4.10: View Request List Form 60
Figure 4.11: DFD Level 1 for purchasing order 61
Figure 4.12: Purchase Order Form 63
Figure 4.13: View order form 63
Figure 4.14: DFD Level 1 for receive order 64
Figure 4.15: Receive Order Form
Figure 4.16: View Receive Order Form
Figure 4.17: DFD Level 1 for sales transaction
Figure 4.18: Sales transaction Form
Figure 4.20: Inventory adjustment form
Figure 4.21: DFD Level 1 for Reports Generation
Figure 4.21: Report Form
Figure 4.22: DFD Level 1 for Registration
Figure 4.23: Staff Registration Form
Figure 4.24: Supplier Registration Form
Figure 4.25: New registration Form
Figure 4.26: Security level for system
Figure 4.27: Step 1 to create user
Figure 4.28: Step 2 to create user
Figure 4.29: Step 3 to create user
Figure 4.30: Step 1 to create role owner
Figure 4.31: Step 2 to create role owner Restore database
Figure 4.32: Backup device properties
Figure 4.33: SQL Server Backup
Figure 4.34: Select Backup Destination
Figure 4.35: Restore database
Figure 4.36: Restore database 2
Figure 5.1: LAN architecture
Figure 5.2: Login form
Figure 5.3: Main Menu form
Figure 5.4: View current user
Figure 5.5: Sales Transaction form
Figure 5.6: Restore database
Figure 5.7: Create new data source windows
Figure 5.8: Create new data source to SQL Server windows
# LIST OF ABBREVIATION

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PITS</td>
<td>Pharmacy Inventory Tracking System</td>
</tr>
<tr>
<td>DBMS</td>
<td>Database Management System</td>
</tr>
<tr>
<td>ERD</td>
<td>Entity Relationship Diagram</td>
</tr>
<tr>
<td>EERD</td>
<td>Enhanced Entity Relationship Diagram</td>
</tr>
<tr>
<td>DFD</td>
<td>Data Flow Diagram</td>
</tr>
<tr>
<td>GUI</td>
<td>Graphical User Interface</td>
</tr>
<tr>
<td>AIDC</td>
<td>Auto ID Data Capture</td>
</tr>
<tr>
<td>SSDAM</td>
<td>Structured System Analysis and Design Methodology</td>
</tr>
<tr>
<td>DBLC</td>
<td>Database Life Cycle</td>
</tr>
<tr>
<td>DDL</td>
<td>Data Definition Language</td>
</tr>
<tr>
<td>DML</td>
<td>Data Manipulation Language</td>
</tr>
<tr>
<td>DCL</td>
<td>Data Control Language</td>
</tr>
<tr>
<td>SDE</td>
<td>Software Development Environment</td>
</tr>
<tr>
<td>ODBC</td>
<td>Database Connection</td>
</tr>
<tr>
<td>KUTKM</td>
<td>Kolej Universiti Teknikal Kebangsaan Malaysia</td>
</tr>
</tbody>
</table>
LIST OF APPENDICES

APPENDICES
A: Gantt Chart for PSM I
B: Gantt chart for PSM II
C: Example of Pharmacy stock card
D: Interviewee business card
E: Interview detail
F: User Interfaces design
G: Data dictionary for PITS database
H: Normalization
I: Test Description
J: Test Data
K: User Manual
CHAPTER I

INTRODUCTION

1.1 Introduction of Project

Healthcare industries today are looking for opportunities to improve their daily operations efficiencies by reducing costs without effecting patient care. In addition, for these industries to function better they require accurate medical supply and equipment orders, tailored to the patient’s needs, and delivered on-time.

Inventory is a subject in business that is hope can maximize profit. However, in many cases inventory has turned into a major cash flow constraint that cause necessary to optimize inventory using analytical and statistical methods in manual approach that is using papers. This will lead to paper wastage.

In healthcare industries, inventory management system can handle their inventory especially in pharmacy department. This includes all the activities that run in a pharmacy such as transaction, order items, items movement tracking, and generate reports.
1.2 Project Background

The study area for this project is Pharmacy in Pantai Medical Centre, Ayer Keroh. Currently, this pharmacy is using a computerized inventory management system. This system was built using DOS environment and it is use to handle their daily activities such as purchase order. But in the same time, some problems have been occurred.

It runs slow in terms of page navigation since users need to jump from one page to another page using hyperlink. The interaction between user and system is only using keyboard. Either to key in data or to using the system functions. Both situations will lead to time wastage. Since the current system was built using DOS platform, the interface screen is also in DOS environment (black screen). As the system is using by user through out the day, it must interactive and attractive yet still functioning as required.

The goal of this project is to develop a pharmacy inventory tracking system (PITS) by taking the current system in Pantai Medical Center, Ayer Keroh as guide. PITS is a computerized system that will be used to manage the inventory in a pharmacy. This system will have integration with database. This system will help the users to retrieve pharmacy information in more effective and better way.

PITS that is going to be develop will enhance some features of the current system that using DOS. PITS is a system that will be able to be used by many authorized users. It will be implement in a LAN network where two or more computers can run same activities in a same time. PITS will be develop in Windows operating system so that it will be more user friendly. The modules that will include in this system involve all the inventory management activities right from registration new medicine and supplier information till the report generation.
PITS is taking security issue as an important issue as user can login into the system only using different level of authorization. Specifically, the pharmacy’s staffs can record all the transaction activities while admin can configure the system as he will be able to edit all the inventory information. Admin also will be able to create the purchase order using this system. Besides, admin can generate a various type of reports and will be able to view any activity history.

The tracking mechanism will be done internally and it is one part of system intelligence to auto-detects or check the stocks and give notification for the user, which product are reaching the re-order level. Therefore, the management and design of database must be performed in order to ensure the database growth and scalability. Furthermore, the system should allow the ease of the maintenance and allow growing in future enhancement.

1.3 Problem Statements

Those problems faced by the to-be pharmacy inventory system are:

- To identify the product that is reaching to reorder level, pharmacy clerk needs to check stocks. Since there are many products in the stock, it may cost a lot time for the user to look through one by one.

- Pharmacy clerks are unable to make right decision in both when to order and how to maintain the delicate balance between carrying too much and too little stock. Carrying too much stock results in high inventory operating cost and carrying too little may cause stock-outs and high order-cost.

- The current system cannot generate monthly reports; only generate daily sales transaction reports. Therefore pharmacy clerks will need to spend a lot of time to refer the daily reports for producing the monthly or yearly report.
- Inaccurate inventory report due to human error such as mistake in checking stock, mistake in changing product and so on. So they are unable to obtain accurate figure and the repetitive work will occur.

- Unattractive user interfaces and not user-friendly.

- Sales transaction is using manual ways has cause time consuming.

1.4 Objectives

The objectives to develop pharmacy inventory tracking system are:

- To help manage the re-order activities and control inventory stock balance.
- To help the pharmacist to do the decision making.
- To enable admin to review any activities history and then print-out various types of reports.
- To provide a better security for pharmacy inventory management system by develop a system with different level of authorization.
- To save man power and on the same time increase the daily activities by improve the graphical user interface (G.U.I).
- To build an inventory system that includes transaction process, so it will enable to calculate the stock balance.
1.5 Scopes

The system that is going to be develop is a LAN network based system where it will be placed on a computer in a pharmacy to help them manage their inventory. Here are the scopes for this system that can be divided into 3 group:

1. Users
   The target user for this system is the department manager, pharmacy staff and Pharmacy manager who will use this system to manage their activities in managing pharmacies inventories.

2. Technology used
   In transaction processing, sales transaction process is using bar code technology to calculate the total of payment and calculate the stock balance.

3. System
   This is a LAN network based system which will be built using Microsoft Visual Basic 6.0 and Microsoft SQL Server 2000. It is able to run on specific computer. The modules that includes in this system are:
   - Request medicine
     Each department in the hospital can request for the medicine by inserting the information into the system.
- Purchasing order
  Pharmacy's manager will able to list the medicines that need to be re-order using this system. The order will be based on department requirement or depends on the stock balance.

- Receive order
  When ordered medicines are received, all the medicine information will be record to control the stock balance.

- New medicine/staff/supplier registration
  If there is any new medicine/staff/supplier available, the information can be added into the system database.

- Sales transaction
  In order to manage the inventory stock, this system will be able to manage the system intelligence to auto detect or check the stocks and give notification for the user, which product are reach to reorder level.

- Inventory adjustment
  Adjust inventory returned or received by the pharmacy for a number of reasons: restocked / expired / destroyed

- Report generation
  This system will be able to generate various types of reports.

1.6 Project Significance

The main purpose to develop this system is to help the pharmacists to manage their inventory information. This system will be able to replace existing file system so it can help the pharmacy to improve their inventory. By using this system, user can solve most of their problems while using current system.
1.7 Expected Output

The pharmacy inventory tracking system will provide expected function as:

1. Authentication
User can log in to the system by using different level of authorization.

2. Purchase order
Enter multiple medicine information as required.

3. Request medicine
Order multiple pharmaceutical/vaccine items by PO number and order date from a specific vendor and with a specific budget.

4. Receive order
Enter delivery information as items are received.

5. Sales transaction
As transaction happen, out-going items will be trace using bar code reader.

6. Adjusting inventory
Adjust inventory returned or received by the pharmacy for a number of reasons: restocked / expired / destroyed

7. Registration new staff/ medicine/ supplier
When new record exists, pharmacy manager will be able to add them into database.

8. Report generation
There are various reports that can be generate using this system. These reports will be monthly reports of the inventory system:
i. Monthly inventory reports which include all the stock balance.
ii. Transactions reports which include sales transaction receipt.
iii. Report of medicine request made by each departments.

1.8 Conclusion

Today, most of the pharmacy management system in Malaysia is using file system. Some changes need to be done to help them manage their inventory with more effective. A computerized system is the best solution. By changing to this technology, pharmacy is hoped will be able to adapt to current requirement that increase from day to day.

Next phase will be literature review and methodology phase where the initial study of the PITS development will be start. All necessary and essential data will be gather throughout this phase for further understanding.