



Faculty of Information and Communication Technology

**MODEL FOR ONLINE TEACHING TOOLS BASED ON
INTERPERSONAL, VISUAL AND VERBAL INTELLIGENCE**

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**Doctor of Philosophy
in Information and Communication Technology**

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**MODEL FOR ONLINE TEACHING TOOLS BASED ON INTERPERSONAL,
VISUAL AND VERBAL INTELLIGENCE**

SITI NURUL MAHFUZAH BINTI MOHAMAD

**A thesis submitted
in fulfillment of the requirements for the degree of Doctor of Philosophy in
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Faculty of Information and Communication Technology

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DECLARATION

I declare that this thesis entitle “Model for Online Teaching Tools Based on Interpersonal, Visual and Verbal Intelligence” is the result of my own research except as cited in the references. The thesis has not been accepted for any degree and is not concurrently submitted in candidature of any other degree.

Signature :

Name :

Date :

APPROVAL

I hereby declare that I have read this thesis and in my opinion this thesis is sufficient in terms of scope and quality as a partial fulfilment of Doctor of Philosophy in Information and Communication Technology.

Signature :

Supervisor Name :

Date :

DEDICATION

This project is dedicated to my parents for the full support that they gave me during my studies and to my loved husband, the person who is always giving me the strength to fulfill all my goals.

ABSTRACT

Multiple Intelligences (MI) are eight different ways to demonstrate intellectual ability. It is how human learn best and apply to daily activities. This study mainly aims to develop an Online Multiple Intelligence Teaching Tools (On-MITT) for the polytechnic lecturers and students. These teaching tools can assist lecturers to create their own teaching materials without having any knowledge of programming. The theory of Multiple Intelligences was used in this research. Certain studies have shown that teaching which tailors student's strength by using MI has many benefits while other studies revealed that there is a cause and effect between intelligence and academic achievement. The objectives of the research are to check whether there is a relationship between the students self-perceived MI and their academic achievement among the polytechnic students, design and develop On-MITT, evaluate the effectiveness of On-MITT in order to increase lecturers' motivation in teaching online as well as evaluate the effectiveness of teaching and learning using On-MITT. The population are 412 and the sample of the study comprised of 149 lecturers from the Malaysian Polytechnics from *Jabatan Matematik, Sains dan Komputer (JMSK)* and involved 69 diploma students in electrical course. There were 36 students in the experimental group who were taught with On-MITT and 33 students in the control group who were taught using traditional classroom. Data were gathered using *Ujian Diagnostik Kecerdasan Pelbagai (UMI)*, Motivation Survey Questionnaire, Interview, and Classroom Observation as well as Teaching and Learning Survey Questionnaire. Findings of the study showed there is a significant positive linear relationship between Interpersonal (IN), Bodily-Kinesthetic (BK), Verbal-Linguistic (VL), Musical-Rhythm (MR), Visual-Spatial (VS), Naturalist (NA) intelligence and academic achievement. The results also revealed that the lecturers' motivation was not significantly affected by their teaching experience but affects by others factors such as knowledge, perceptions and skills. Students from the experimental group showed a higher achievement when compared with the control group. Overall, the findings showed that the On-MITT has motivational value, user friendly interface and interactivity design that can be used for all educators in technical education.

ABSTRAK

Kecerdasan Pelbagai (MI) adalah lapan cara untuk menunjukkan keupayaan intelek seseorang. Ia merupakan keupayaan seseorang untuk belajar dan mengaplikasikannya kepada aktiviti harian. Tujuan utama kajian ini adalah untuk membangunkan alat bantu mengajar secara online berdasarkan teori kepintaran pelbagai khusus untuk pensyarah dan pelajar di Politeknik Malaysia. Alat bantu mengajar ini mampu membantu para pensyarah untuk merancang pengajaran sebelum mengajar di dalam kelas tanpa sedikit pengetahuan pengaturcaraan. Ada kajian menyatakan bahawa kaedah mengajar menggunakan teori ini memberi manfaat kepada pelajar manakala ada yang menyatakan bahawa teori ini memberi kesan dan impak yang mendalam terhadap pencapaian akademik pelajar. Antara objektif kajian ini adalah mengenalpasti hubungan antara pelajar politeknik dan kepintaran pelbagai yang dimiliki dengan peningkatan prestasi akademik mereka, merekabentuk dan membangunkan alat bantu mengajar berdasarkan teori kepintaran pelbagai, menilai keberkesanan terhadap motivasi pensyarah ketika mengajar menggunakan alat bantu yang dibangunkan dan objektif yang terakhir ialah menilai keberkesanan penggunaan On-MITT terhadap pengajaran dan pembelajaran. Populasi kajian adalah sebanyak 412 dan sampel kajian terdiri daripada 149 pensyarah Politeknik dari Jabatan Matematik, Sains dan Komputer (JMSK) dan melibatkan 69 pelajar diploma dalam kursus elektrik. Kumpulan eksperimen terdiri daripada 36 orang pelajar yang diajar menggunakan alat bantu On-MITT manakala kumpulan kawalan pula terdiri daripada 33 pelajar yang diajar secara konvensional. Instrumen yang digunakan untuk kajian ini adalah Ujian Kecerdasan Pelbagai (UMI), soal selidik Motivasi, temubual, pemerhatian dan soal selidik pengajaran dan pembelajaran. Hasil kajian menunjukkan terdapat hubungan yang signifikan antara kecerdasan Interpersonal (IN), Bodily-Kinestetik (BK), Verbal-Linguistik (VL), Muzik-Rhythm (MR), Visual-Spatial (VS), Naturalist (NA) dan pencapaian akademik. Dapatan kajian mendapati bahawa motivasi pensyarah tidak dipengaruhi oleh pengalaman mengajar mereka tetapi disebabkan oleh tiga faktor lain seperti tahap pengetahuan, persepsi dan kemahiran. Pelajar dari kumpulan eksperimen menunjukkan pencapaian yang lebih tinggi berbanding dengan kumpulan kawalan. Secara keseluruhannya, kajian menunjukkan bahawa On-MITT mempunyai nilai motivasi, menarik, mempunyai antara muka mesra pengguna dan reka bentuk interaktif yang boleh digunakan untuk semua pendidik dalam pendidikan teknikal.

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TABLE OF CONTENTS

	PAGE
DECLARATION	
APPROVAL	
DEDICATION	
ABSTRACT	i
ABSTRAK	ii
ACKNOWLEDGEMENTS	iii
TABLE OF CONTENT	iv
LIST OF TABLES	vii
LIST OF FIGURES	x
LIST OF APPENDICES	xiv
LIST OF ABBREVIATIONS	xv
LIST OF PUBLICATIONS	xvi
CHAPTER	
1. INTRODUCTION	1
1.1 Research Overview	1
1.2 Background of Study	3
1.3 Problem Statement	6
1.4 Research Questions	12
1.5 Research Hypothesis	12
1.6 Research Objectives	13
1.7 Research Contribution	15
1.8 Research Approach	16
1.9 Scope of the Study	19
1.10 Significant of the Study	19
1.11 Limitation of the Study	20
1.12 Definitions of terms	20
1.13 Summary	22
2. LITERATURE REVIEW	23
2.1 Introduction	23

2.2 Types of Multiple Intelligences	23
2.3 Multiple Intelligence in Education	35
2.4 Multiple Intelligence and Multimedia	39
2.5 Multiple Intelligences Model	45
2.6 Multiple Intelligence Test	48
2.7 Instructional Design (ID) Model	50
2.8 E-Learning	58
2.9 Existing Research	70
2.10 Summary	76
3. DESIGN AND METHODOLOGY	77
3.1 Introduction	77
3.2 Research Framework	78
3.3 Theoretical Framework	79
3.4 On-MITT Life Cycle	82
3.5 Research Design	83
3.6 Development of Prototype	88
3.6.1 Phase 1: Analysis	90
3.6.2 Phase 2: Design	93
3.6.3 Phase 3: Development	108
3.6.4 Phase 4: Implementation	128
3.6.5 Phase 5: Evaluation	135
3.7 Summary	148
4. DATA ANALYSIS AND RESULTS	149
4.1 Introduction	149
4.2 Preliminary Analysis Results	150
4.2.1 Identify Students Intelligence	150
4.2.2 Identify Difficult Subject	152
4.2.3 Preliminary Interview	153
4.2.4 Preliminary Questionnaire	154
4.2.5 Pilot Study	158
4.3 Data Analysis Results	160
4.3.1 Research Question 1	160

4.3.2	Research Question 2	167
4.3.3	Research Question 3	174
4.3.3	Research Question 4	177
4.3.4	Research Question 5	181
4.3.5	Research Question 6	184
4.3.6	Research Question 7	190
4.3.7	Research Question 8	211
4.3.8	Research Question 9	218
4.3.9	Research Question 10	227
4.3.10	Research Question 11	232
4.3.11	Research Question 12	238
4.4	Summary	240
5.	DISCUSSION	241
5.1	Introduction	241
5.2	Summary and Discussion of the Study	241
5.3	Summary	248
6.	CONCLUSION AND FUTURE RESEARCH	250
6.1	Introduction	250
6.2	Research Contribution	250
6.3	Research Implications	253
6.4	Research Limitation	255
6.5	Future Research	257
6.6	Final Summary	259
	REFERENCES	261
	APPENDICES	288

LIST OF TABLES

TABLE	TITLE	PAGE
1.1	Challenges and Problems in the Use of Online Learning in Malaysia	11
1.2	Summaries of research problems, research questions and research hypotheses	14
1.3	Summaries of research objectives, research questions, research methods and data analysis	16
2.1	Summary of the Eight Intelligences	24
2.2	Summaries of research gaps that related to the research	26
2.3	Summaries of MI Theory to the research	34
2.4	MI Model Proposed by Other Researchers	48
2.5	Summaries of MI Instrument	50
2.6	Value of ADDIE model	51
2.7	A comparative overview of four motivation models/frameworks	55
2.8	Type of traditional teaching tools	61
2.9	Comparison between Rapid e-Learning and traditional e-Learning	63
2.10	A comparison of Web 1.0 and Web 2.0	64
2.11	Learning theories and their implications on e-learning	69
3.1	Participants involves in On-MITT Training and Evaluation	135
3.2	Instruments used in this study	137
3.3	Case study design	145
4.1	Types of intelligences held by students	151
4.2	Difficulties Mean for subject based on students and lecturers perceptions	152
4.3	CIDOS Training	154
4.4	Perception of Ease of Use	155

4.5	Measure of self-efficacy and complexity	156
4.6	Personal Innovativeness	156
4.7	Analysis on the Ease of Use	158
4.8	Analysis of Enjoyment	159
4.9	Analysis of Usefulness	159
4.10	Analysis of self-confidence	159
4.11	Demographic Charateristics	162
4.12	Reliability Analysis	163
4.13	Validity Analysis	163
4.14	Relationship between MI and CGPA	165
4.15	Summaries of the interviews with students	167
4.16	Overall intelligences held by students	169
4.17	Distribution of responses for IN intelligent	170
4.18	Distribution of responses for VS intelligent	170
4.19	Distribution of responses for NA intelligent	171
4.20	Distribution of responses for LM intelligent	171
4.21	Distribution of responses for IA intelligent	172
4.22	Distribution of responses for BK intelligent	172
4.23	Distribution of responses for VL intelligent	173
4.24	Distribution of responses for MR intelligent	173
4.25	Benefit and challenges of classroom, online and life learning	175
4.26	Comparison of the Tools	176
4.27	Summaries of MI by other researcher	180
4.28	On-MITT Teaching and Learning Activities	189
4.29	Demographic Characteristic	213
4.30	Missing Values Analysis	214
4.31	Normality Test	215
4.32	Reliability Test	216
4.33	KMO and Bartlett's Test	216
4.34	Multivariate Tests	217
4.35	Summaries of the interviews with lecturers	220
4.36	Summaries of the classroom observation	221

4.37	Distribution of responses for Ease of Use item using On-MITT	222
4.38	Distribution of responses for Enjoyment item using On-MITT	223
4.39	Distribution of responses for Self Confidence item using On-MITT	224
4.40	Distribution of responses for Usefulness item using On-MITT	225
4.41	Demographic Characteristic	227
4.42	Distribution of responses for Perceived Usefulness	228
4.43	Distribution of responses for Perceived Ease of Use	230
4.44	Student Participation	233
4.45	Percentage of the achievement pretest and posttest for the control group	234
4.46	Percentage of the achievement pretest and posttest for the experiment group	235
4.47	Result of Wilcoxon Signed-Rank Test on experiment group sample	237
4.48	Distribution of responses for Perceived Usefulness	239
4.49	Distribution of responses for Perceived Ease of Use	240

LIST OF FIGURES

FIGURE	TITLE	PAGE
2.1	Categories of Types of Intelligences	25
2.2	KHMI-Maths Model	45
2.3	MI Learning Activities (MILA) Model	46
2.4	EDUCE Architecture	47
2.5	Some Cooperative Learning Activities Based on Area of the Intelligence	47
2.6	Dick and Carey Model	52
2.7	Summary of the differences between the two taxonomies	57
3.1	Research Framework	78
3.2	Theoretical Framework	80
3.3	Motivation Variable	81
3.4	On-MITT Life Cycle	82
3.5	Total percentage of respondents from different polytechnics	85
3.6	Total percentage of respondents by gender	86
3.7	The ADDIE Model	89
3.8	The Analysis Phase	92
3.9	The Design Phase	93
3.10	Conceptual research model	96
3.11	The On-MITT Teaching and Learning Model	97
3.12	The On-MITT Module	98
3.13	Interpersonal Teaching Tools	98
3.14	Visual-Spatial Teaching Tools	101
3.15	Verbal-Linguistic Teaching Tools	103
3.16	Data flow diagram	105
3.17	Admin Module	106
3.18	Student Module	106
3.19	Educator Module	107

3.20	The Development Phase	108
3.21	Admin Module	111
3.22	Upload failed	111
3.23	Create Group Jigsaw	112
3.24	Edit Questions	113
3.25	Expert and Home Group Discussion	113
3.26	Discussion Room	114
3.27	Edit Color	115
3.28	Freeform Diagram Style	116
3.29	Wheel Diagram Style	116
3.30	Glossy Ball Style	116
3.31	Creative Shape Style	117
3.32	Presentation Tools	118
3.33	Mind Map Maker Tools	118
3.34	Verbal-Linguistic Teaching Activities	119
3.35	Online Word Game Maker	119
3.36	Online Quiz Maker	120
3.37	Word Cloud Maker	120
3.38	Educator Login	121
3.39	Edit Questions	121
3.40	Tools offer by educator	122
3.41	Student Login	122
3.42	Group Selection	123
3.43	Home Group Discussion	124
3.44	Discussion room for home group	124
3.45	Add presentation	125
3.46	The Implementation Phase	128
3.47	Testing Model for Research Question 1	130
3.48	Testing Model for Research Question 2	130
3.49	Testing Model for Research Question 3	131
3.50	Testing Model for Research Question 4	131
3.51	Testing Model for Research Question 5	131
3.52	Testing Model for Research Question 6	131

3.53	Testing Model for Research Question 7	132
3.54	Testing Model for Research Question 8	132
3.55	Testing Model for Research Question 9	132
3.56	Testing Model for Research Question 10	133
3.57	Testing Model for Research Question 11 and 12	133
3.58	On-MITT Manual Book	134
3.59	The Evaluation Phase	136
3.60	Lecturer Motivation Flow	138
4.1	Respondent based on polytechnic	150
4.2	Primary problem with CIDOS	155
4.3	Scatter Plot between IN and CGPA	166
4.4	Scatter Plot between VL, VS, BK, MR, NA and CGPA	166
4.5	Graph of students self-perceived MI	169
4.6	Percentage of Preliminary Results for Students Intelligence	178
4.7	On-MITT Teaching and Learning Activities	183
4.8	Screenshot of On-MITT Frontpage	190
4.9	On-MITT Brochure	191
4.10	Admin Login	191
4.11	Educator Login	192
4.12	On-MITT Main Menu	192
4.13	Information about Interpersonal Intelligence	193
4.14	Interpersonal Teaching Activities	193
4.15	Jigsaw Step	194
4.16	Create Jigsaw Step	194
4.17	Educator View in Discussion Room	195
4.18	Student Presentation	196
4.19	Online Whiteboard	197
4.20	Online Whiteboard (<i>CoSketch</i>)	197
4.21	Add URL	197
4.22	Online Sticky Notes	198
4.23	Information about Visual-Spatial Intelligence	198
4.24	Visual-Spatial Teaching Activities	199
4.25	Interactive Diagram Generator	199

4.26	Screenshot of Wheel Diagram	200
4.27	Fishbone Diagram	200
4.28	Mind Map Maker	201
4.29	Add URL	202
4.30	Examples of topics created by students using <i>Popplet</i>	202
4.31	Presentation Tools	203
4.32	Presentation Tools using <i>Flipsnack</i>	203
4.33	Information about Verbal-Linguistic Intelligence	204
4.34	Verbal-Linguistic Teaching Activities	204
4.35	Word Game Maker	205
4.36	Crossword Puzzle Game	205
4.37	Word Scramble Game using <i>Proprofs</i>	206
4.38	Online Quiz Maker	207
4.39	Make a Quiz Online	207
4.40	Word Cloud Maker	207
4.41	Word Cloud using <i>Tagul</i> and <i>Tagxedo</i>	208
4.42	Student Login	209
4.43	Group Members	209
4.44	Links to Teaching Materials by lecturer	210
4.45	Links to Presentation tool and mind map maker	210
4.46	Percentage of respondent by polytechnic	212
4.47	Percentage of Intrinsic Motivation	224
4.48	Percentage of Extrinsic Motivation	226
4.49	Percentage of Perceived Usefulness	229
4.50	Percentage of Perceived Ease of Use	230
4.51	Data Analysis Model	236
4.52	Percentage of Perceived Usefulness	238

LIST OF APPENDICES

APPENDIX	TITLE	PAGE
A	Interview Questions for Preliminary Analysis	288
B	Survey Questionnaire for Preliminary Analysis	291
C	Multiple Intelligences Test (UMI)	295
D	Interview With Students	299
E	Motivation Survey Questionnaire	300
F	Motivation Interview	302
G	Observation Rubric Form	303
H	Evaluation Form for Lecturer	304
I	Evaluation Form for Student	306
J	Validation Form	308
K	Subject Expert Evaluation Form	312
L	Multimedia Expert Evaluation Form	313
M	Expert List	314
N	Pre Test/ Post Test	316

LIST OF ABBREVIATIONS

ADDIE	-	Analyze, Design, Develop, Implement, Evaluate
ARCS	-	Attention, Relevance, Confidence, Satisfaction
BK	-	Bodily-Kenesthetic
CCNA	-	Cisco Certified Network Associate
CGPA	-	Cumulative Grade Point Average
CIDOS	-	Curriculum Information Document Online System
DFD	-	Data Flow Diagram
DV	-	Dependent Variable
EX	-	Existential Intelligence
HTML	-	Hypertext Markup Language
IA	-	Intrapersonal
ICT	-	Information and Communication Technology
ID	-	Instructional Design
IHLs	-	Institutions of Higher Learning
IN	-	Interpersonal
ISD	-	Instructional System Development
IQ	-	Intelligent Quotients
IV	-	Independent Variable
JMSK	-	<i>Jabatan Matematik, Sains dan Komputer</i>
KPT	-	<i>Kementerian Pengajian Tinggi</i>
LM	-	Logic-Mathematic
LMS	-	Learning Management System
MI	-	Multiple Intelligences
MOHE	-	Ministry of Higher Education
MOS	-	Microsoft Office Specialist
MR	-	Musical-Rhythmic
NA	-	Naturalist
On-MITT	-	Online Multiple Intelligence Teaching Tools
SME	-	Subject Matter Experts
TAM	-	Technology Acceptance Model
UMI	-	<i>Ujian Diagnostik Kecerdasan Pelbagai</i>
URL	-	Uniform Resource Locator
VL	-	Verbal-Linguistic
VS	-	Visual-Spatial
WYSIWYG	-	What You See Is What You Get

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CHAPTER 1

INTRODUCTION

1.1 Research Overview

Each student has his or her own thinking skills and understand a lesson in a different way. The change of the current technology will facilitate educators in preparing teaching materials to cater to the needs of the students. The type of the technology used is not as important as compare to the opportunity given to the student to use his or her intelligence in the classroom. Thus, the student will become more active and receptive to his or her learning. Studies indicate that students do not have similar thoughts and have different intelligence (Armstrong, 1994; Campbell & Campbell, 1992; Gardner, 1983). Smith (2008) stated that Multiple Intelligence (MI) has had a profound impact on thinking and practice in education.

The theory of MI was used in this study to verify whether MI has any impact on the teaching and learning in the classroom. This study focused on facilitating lecturers at a polytechnic by providing teaching aids based on MI activities. Thus, the lecturers did not have to learn the programming skills. Lecturers can reduce the preparation time for the teaching aids. So, this indirectly can allow the lecturers to have more time to attract the student's attention to learn and use the teaching materials. These teaching tools can also improve lecturers' motivation to teach and prepare their teaching materials. The results showed that the academic achievement for the students have improved and lecturers were motivated to teach in the classroom via online.

According to Howard Gardner (2006), every human being has at least two or more intelligences such as verbal-linguistic (VL), logic-mathematic (LM), intrapersonal (IA), interpersonal (IN), visual-spatial (VS), musical (MR), natural (NA) and existential (EX) intelligences. The first two which are verbal languages and mathematic skills are describe as Intelligent Quotients (IQ) and the last two which are IA and IN skills are describe as Emotional Intelligent (E.Q). It is believed that every human being has at least one intelligent, and some of them can even possess to a maximum of eight intelligences. With the strength acquired by students, the lecturers can prepare suitable teaching materials in a classroom. Lecturers should allow considerable elements of students' choice when designing activities and tasks for the intelligences because students perform well in the tasks which appeal to their interests.

Different philosophers, psychologists and educationists have defined intelligence as a concept in the most varied ways over the centuries. Munn (1966) as cited in Ahmed, Ishtiaq, Farouq and Sarfeaz (2011) defined intelligence as an ability to demonstrate an abstract thinking. Conventional learning methods have been inevitably applied to VL and LM intelligences. However, most of the institutions only practice these two intelligences as highlighted by Luzzo and Shearer (1999) as cited in Kumar (2010) stated that institutions would fail to train their students for greater success in the future. Thus, many students who have the potential in other intelligence are not given the opportunity to demonstrate their skills. Therefore, students scared and have no interest in learning.

Each human has different ways of thinking and learning. This also applies to students in Polytechnics who have different potential and intelligences. Each student has their own learning style to be considered by the lecturers during the learning process. Lecturers also have a variety of teaching styles that are closely related to students' learning